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Construction Workers' Issues from Worldwide and Saudi Arabia Studies

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Abstract: Majority of the construction workers in Saudi Arabia are foreigners from several countries such as India, Pakistan, Bangladesh and others. These foreign workers are facing issues not only regarding construction demanding tasks but also facing social and climate adaptions. This review paper compiles previous research works related to construction workers issues which were carried out worldwide including Saudi Arabia. It able to extract 63 issues from worldwide studies and narrowed it to 45 issues for Saudi Arabia situation. With the issues from Saudi Arabia, it was clustered into 2 main categories which are technical and non-technical related issues. In technical category, 15 issues were assigned to 4 groups while for non-technical category, 30 issues were assigned to 7 groups. Based on frequency analysis, the 3 most frequent construction workers' issues from worldwide studies are shortage of skilled labours, low productivity level and lack of experience. While from Saudi Arabia studies the 3 most frequent construction workers' issues for both technical and non-technical groups are shortage of skilled labours, low productivity level, unqualified workforce and personal conflicts among labours, absenteeism of labours, discrimination based on nationality respectively. These preliminary findings serve as a basis for further investigation related to construction workers issues in the construction industry of Saudi Arabia.

Keywords: Construction workers, workers' issues, Saudi Arabia, construction industry

1. Introduction

Construction industry is as an economy sector which involves plans, designs, constructs, alters, maintains, repairs and eventually demolishes buildings of all kinds of civil engineering works, mechanical and electrical engineering structures and other similar works (Ofori, 1990) cited by (Mustapa, 2014). The industry is a major sector which contributes significantly to both economic and social of any country (Mustapa, 2014; Enshassi etal., 2009; Lopes, 2012); Jarad, 2012; Ofori, 2015; Al-Emad, 2016). It involves a broad range of stakeholders and has wide ranging linkages with other segments of activity such as manufacturing. Furthermore, construction industry is classified into various segments such as industrial, residential, commercial, utilities and infrastructure. Hence, construction industry involves different organizations including property developers, architects, engineers, quantity surveyors, accountants, civil engineering contractors, engineering contractors, management contractors, laborers, subcontractors and specialist trades. Due to the nature of construction industry is unique, fragmented, resources driven and others, hence issues faced by construction industry are tremendous in numbers such as delay, cost overrun, quality, productivity, workmanship, safety, waste, and human (Pramanik and Chackrabarti, 2013; Marzouk and El-Rasas, 2014; Abdelaal et al., 2014;

Masood et al., 2015; Aziz and Abdel-Hakam, 2016). Hence this paper presents issues engulfed construction workers specifically for Saudi Arabia through comprehensive literature review from previous research works.

2. Construction Workers

Construction industry is known as a labor-intensive industry which requires skills, commitment and effective organization of manpower (Morton and Ross, 2008; Nasaruddin and Rahman, 2016). In construction projects, construction workers are important elements where construction works cannot be carrying out without the involvement of skilled, semi-skilled or unskilled labors (Loosemore et al., 2003; Dutta, 2014; Ngwenya and Aigbavboa, 2017). However, with the engagement of these workers many issues may affect construction workers. These issues not only related to technical construction tasks but also external issues such as social and climate adaption on construction sites. There are 63 issues faced by construction workers have been extracted from 32 published research articles. These issues are clustered into 2 main categories that are technical and non-technical. For technical category, it encompasses of 4 groups with 17 issues which explain the issues related to construction site in terms of execution and progress, educational background of workers, communication skill possesses by construction workers and motivational related issues as presented as appendix A. While for non-technical category it has 7 groups comprised of 46 issues which are attitudes related issues, behaviors related issues, socio-psychological related issues, cultural related issues, health & safety related issues, financial related issues, authority related issues as shown as in appendix B. Besides worldwide studies, this study has extracted 45 issues for Saudi Arabia situation as presented as appendix C.

3. Research Methodology

There are many research works have been carried out on issues engulfed construction workers. Hence, this study conducted a comprehensive review on previous research works related to construction workers issues worldwide including Saudi Arabia. It able to extract 63 works issues from worldwide studies and narrowed it to 45 issues for Saudi Arabia situation. Issues from Saudi Arabia were clustered into 2 main categories which are technical and non-technical related issues. In technical category, 15 issues were assigned to 4 groups while for non-technical category, 30 issues were assigned to 7 groups. Frequency analysis approach was adapted to extract issues from resources. Based on the frequency analysis, the most significant issues were determined that highlighted by previous researchers. This initial study was used as inputs for further investigation related to construction workers issues in the construction industry of Saudi Arabia.

4. Saudi Arabia Construction Industry

Construction industry in Saudi Arabia is considered the largest and fastest growing market in the Gulf region (Alrashed et al., 2014). It has a robust growth because more government spending on construction and infrastructure projects. Saudi Arabia is known as the largest exporter of oil in the world. As a result, the Saudi economy is constantly on the rise and the construction industry specifically has seen significant increase in activities. Alrashed et al. (2014) reported that Saudi Arabia government has allocated a huge worth for construction industry. According to Saudi Arabia Industrial Sector Overview Report in 2016, construction industry currently valued at USD 600 billion until 2020. Saudi Arabia is one of the fastest growing populations this causes higher demands for housing, healthcare, education, and transport infrastructure which stimulate the construction industry further. On the other hand, construction industry is facing financial challenges due to increase of military expenditure, fall in oil prices, weakening financial position of the country, youth unemployment and dwindling financial reserves. Besides, the construction industry of Saudi Arabia is facing chronic problems such as delay, cost overrun (Alotaibi et al., 2014; Rahman et al., 2016b; Elawi et al., 2016), poor safety (Baxendale & Jones, 2000; Rachel, 2006; Nahmens and Ikuma, 2009) and poor quality (Marosszeky et al., 2002; Hussin et al., 2012).

Construction project can be classified as successful project if completed as per initial schedule, within cost limits and with high quality (Nasaruddin and Rahman, 2016). Based on Assaf and Al-Hejji (2006), 70% of large construction projects in Saudi Arabia had time overrun with average delay of 10% to 30% of the original duration. Rahman et al. (2016a) conducted a modelling analysis of 37 delay factors engulfed Makkah's construction industry. Findings revealed that the factors related client and consultant group is the most dominant group influence the construction projects in Makkah city, Saudi Arabia. Additionally, low productivity level, shortage of skilled workforce, poor living conditions, low wages, delaying in salaries payment, non-provision of proper transportation, injuries, fatalities are issues engulfed construction workers in Saudi Arabia (Almannaee, 2014; Andrieu et al., 2016). These problems subsequently have direct and indirect impacts to the overall project's performance.

5. Saudi Arabia Construction Workers

Site workers in Saudi Arabia are comprised primarily of foreigner male workers only (Andrieu et al., 2016). They are either foreign workers or immigrants born domestic workers. These site workers are classified into three classes based on the skills and their respective academic standings. The lowest class is the group of unskilled site workers, the middle

is composed of semi-skilled site workers and the highest class is the skilled site workers (Andrieu et al., 2016). Thus, construction industry requires all these three classes of workers but more desirable is the skilled category to carry out the construction tasks correctly. Based on Achoui (2009), Saudi construction industry prefers foreign workers because Saudi labour high cost; negative social and cultural perceptions and attitudes towards manual and low status jobs; expatriates are more disciplined than Saudis; job tenure to Saudis vs. job contract to expatriates; Saudis are less qualified in English language and technical skills; and finally, Saudi employees are more reluctant to change job locations. Therefore, employers prefer to hire foreign workers rather than local workers for their organizations. According to Saudi Arabia Manpower and Employment Report (2016), the total number of expatriate's workforce that is working in construction industry is 4.4 million. Table 1 presents the demography of site workers in Saudi Arabia' construction industry and it appears all of them are foreigners from different countries.

Table 1 - Migrant workers in Gulf countries included KSA

	Bahrain (No.)	Kuwait (No.)	Oman (No.)	Qatar (No.)	Saudi Arabia (No.)	UAE (No.)	Total (No.)
Bangladesh	100444	279169	148314	220403	1309004	1089917	3147251
India	262855	730558	644704	576776	1761857	2852207	6828957
Indonesia	29553	82139	35027	64849	379632	320684	911884
Nepal	722	2006	-	1583	17918	7828	30057
Pakistan	87892	244281	117208	192860	1319607	953708	2915556
Philippine	43971	122214	21669	96487	1028802	477139	17902782
Sri Lanka	9804	27251	14091	21516	147032	106394	326088
Other	194116	540435	131019	426481	3096581	2019104	6407736
Total	729357	2028053	1112032	1600955	9060433	7826981	22357811

Units = Number (No.)

6. Conclusion

Workers in construction industry are one of the essential components to achieve success for construction projects. Saudi Arabia construction industry depends on foreign workers to carry out the construction tasks. However, there are many issues and challenges faced by construction workers in Saudi Arabia. This paper has compiled previous research works that carried out in worldwide construction industry including Saudi Arabia and found that there are 63 and 45 issues related to construction workers in worldwide and Saudi Arabia respectively. Based on frequency analysis, it has identified the most 3 significant construction workers' issues that highlighted by previous researchers as summarised as in Table 2.

Table 2 - Three most significant construction workers issues

.	V	Vorldwide	Sau	di Arabia
No.	Technical	Non- Technical	Technical	Non- Technical
1	Shortage of skilled labors	Absenteeism of labors	Shortage of skilled labors	Personal conflicts among labors
2	Low productivity level	Labors' strikes	Low productivity level	Absenteeism of labors
3	Lack of experience	Long working hours for more than ten hours per day	Unqualified workforce	Discrimination based on nationality

Hence with these findings, it provides opportunities for practitioners and also researchers to understand and explore more on the issues engulfed construction workers so as to offer better alternatives for the construction industry to deal with the workers.

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Appendix A: Technical related issues

Group	Workers' Issues	Yankov & Kleiner (2001)	Odeh & Battaineh (2002)	Crépon et al. (2003)	Koushki et al. (2005)	Ghaemi (2006)	Faridi & El-Sayegh (2006)	Sambasivan & Soon (2007)	Sui Pheng et al. (2008)	Le-Hoai et al. (2008)	Toor & Ogunlana (2008)	Enshassi et al. (2009)	Tabassi & Bakar (2009)	Hallowell (2010)	Soekiman et al. (2011)	Hamid et al. (2011)	Memon et al. (2011)	Chia (2011)	Ghoddousi & Hosseini (2012)	Sangole & Ranit (2015)	Pramanik & Chackrabarti (2013)	Memon (2013)	Rahman et al. (2013)	Ejaz et al. (2013)	Almannaee (2014)	Marzouk & El-Rasas (2014)	Hasan et al. (2014)	Islam et al. (2015)	Zidane et al. (2015)	Masood et al. (2015)	Assbeihat (2016)	Hallowell & Yugar-Arias	Aziz & Abdel-Hakam (2016)	Frequency
	Shortage of skilled labours	1	1				V			V	V						$\sqrt{}$		$\sqrt{}$	V	V	V	$\sqrt{}$	√			1	$\sqrt{}$	√	√	V		V	19
So	Availability of site labours																					V							1	1			V	4
[ssne	Lack of experience																\checkmark			$\sqrt{}$		$\sqrt{}$							\checkmark	\checkmark	$\sqrt{}$			6
lated	Low productivity level		V				1	$\sqrt{}$														$\sqrt{}$	$\sqrt{}$	V		1				1	1		V	10
Skills Related Issues	Construction mistakes and defective works																					√												1
	Re-works due to poor workmanship													√								$\sqrt{}$												2

Group	Workers' Issues	Yankov & Kleiner (2001)	Odeh & Battaineh (2002)	Crépon et al. (2003)	Koushki et al. (2005)	Ghaemi (2006)	Faridi & El-Sayegh (2006)	Sambasivan & Soon (2007)	Sui Pheng et al. (2008)	Le-Hoai et al. (2008)	Toor & Ogunlana (2008)	Enshassi et al. (2009)	Tabassi & Bakar (2009)	Hallowell (2010)	Soekiman et al. (2011)	Hamid et al. (2011)	Memon et al. (2011)	Chia (2011)	Ghoddousi & Hosseini (2012)	Sangole & Ranit (2015)	Pramanik & Chackrabarti (2013)	Memon (2013)	Rahman et al. (2013)	Ejaz et al. (2013)	Almannaee (2014)	Marzouk & El-Rasas (2014)	Hasan et al. (2014)	Islam et al. (2015)	Zidane et al. (2015)	Masood et al. (2015)	Assbeihat (2016)	Hallowell & Yugar-Arias (2016)	Aziz & Abdel-Hakam (2016)	Frequency
Education Related Issues	Unqualified workforce																V					1												2
Ed R	Low education												1																					1
nes	Unclear instructions to labours														$\sqrt{}$																			1
tion &	Misunderstanding among labours								$\sqrt{}$												√													2
Communication & Motivation Related Issues	Poor Effective communication between managers and workers	1																																1
C _C Motiv	Lack of training sessions	√											$\sqrt{}$																					2
	Lack of motivation	√																																3
	Working out of sequence																															$\sqrt{}$		1
ement ies	Unfair work distribution																															V		1
Project Management Related Issues	Confiscation of workers' passports by employers					V																			√									2
Projec Rel	Lack of annual vacation given to labours																								√									1

Appendix B: Non-Technical related issues

Group	Workers' Issues	Yankov & Kleiner (2001)	Odeh & Battaineh (2002)	Crépon et al. (2003)	Koushki et al. (2005)	Ghaemi (2006)	Faridi & El-Sayegh (2006)	Sambasivan & Soon (2007)	Sui Pheng et al. (2008)	Le-Hoai et al. (2008)	Toor & Ogunlana (2008)	Enshassi et al. (2009)	Tabassi & Bakar (2009)	Hallowell (2010)	Soekiman et al. (2011)	Hamid et al. (2011)	Memon et al. (2011)	Chia (2011)	Ghoddousi & Hosseini (2012)	Sangole & Ranit (2015)	Pramanik & Chackrabarti (2013)	Memon (2013)	Rahman et al. (2013)	Ejaz et al. (2013)	Almannaee (2014) Marzouk & El-Rasas (2014)	Hasan et al (2014)	Islam et al. (2015)	Zidane et al. (2015)	Masood et al. (2015)	Assbeihat (2016)	Hallowell & Yugar-Arias	Aziz & Abdel-Hakam (2016)	Frequency
s	Personal conflicts among labours																			\checkmark									√				2
Attitudes Related Issues	Absenteeism of labours														$\sqrt{}$			\checkmark					$\sqrt{}$		√							\checkmark	5
ate	Fighting																			$\sqrt{}$													1
∀ Sel	Argument with partners																			$\sqrt{}$													1
	Waste on site																	$\sqrt{}$															1
	Labours' strikes											$\sqrt{}$			$\sqrt{}$			$\sqrt{}$					$\sqrt{}$										5
s.	Disputes																	$\sqrt{}$					$\sqrt{}$										2
our Issa	Loneliness									$\sqrt{}$																							1
avi	Empathy									$\sqrt{}$																							1
Behaviours Related Issues	Feeling of homesickness									√																							1

Group	Workers' Issues	Yankov & Kleiner (2001)	Odeh & Battaineh (2002)	Crépon et al. (2003)	Koushki et al. (2005)	Ghaemi (2006)	Faridi & El-Sayegh (2006)	Sambasivan & Soon (2007)	Sui Pheng et al. (2008)	Le-Hoai et al. (2008)	Toor & Ogunlana (2008)	Enshassi et al. (2009)	Tabassi & Bakar (2009)	Hallowell (2010)	Soekiman et al. (2011)	Hamid et al. (2011)	Memon et al. (2011)	Chia (2011)	Ghoddousi & Hosseini (2012)	Sangole & Ranit (2015)	Pramanik & Chackrabarti (2013)	Memon (2013)	Rahman et al. (2013)	Ejaz et al. (2013)	Almannace (2014) Marzonk & FL. Basas (2014)	11 (20) (2011)	Hasan et al. (2014)	Islam et al. (2015)	Zidane et al. (2015)	Masood et al. (2015)	Assbeihat (2016)	Hallowell & Yugar-Arias (2016)	Aziz & Abdel-Hakam (2016)	Frequency
sanes	Lack of trust among races																															V		1
ated Is	Racism																															V		1
al Rel	Low job satisfaction													~																				1
Socio-psychological Related Issues	Long distance from family									V										√														2
o-bsàc	Stress																			V														1
Socie	Workers' pressure of working overseas									V																								1
Cultural Related Issues	Discrimination towards labours by nationality																		√															1
ral Relat	Perception of other culture																															V		1
Cultu	Appreciation from the locals									√																								1

Group	Workers' Issues	Yankov & Kleiner (2001)	Odeh & Battaineh (2002)	Crépon et al. (2003)	Koushki et al. (2005)	Ghaemi (2006)	Faridi & El-Sayegh (2006)	Sambasivan & Soon (2007)	Sui Pheng et al. (2008)	Le-Hoai et al. (2008)	Toor & Ogunlana (2008)	Enshassi et al. (2009)	Tabassi & Bakar (2009)	Hallowell (2010)	Soekiman et al. (2011)	Hamid et al. (2011)	Memon et al. (2011)	Chia (2011)	Ghoddousi & Hosseini (2012)	Sangole & Ranit (2015)	Pramanik & Chackrabarti (2013)	Memon (2013)	Rahman et al. (2013)	Ejaz et al. (2013)	Almannaee (2014)	Marzouk & El-Rasas (2014)	Hasan et al. (2014)	Islam et al. (2015)	Zidane et al. (2015)	Masood et al. (2015)	Assbeihat (2016)	Hallowell & Yugar-Arias (2016)	Aziz & Abdel-Hakam (2016)	Frequency
	Exposure to climate Conditions													√																		√		2
	Heat related illnesses					V																												2
es	Long working hours for more than ten hours per day									V				V						V						√								4
nssI pa	Compulsory overtime work									V				V																				2
Relat	Infectious diseases																			1														1
Safety	Physical health problems					$\sqrt{}$														$\sqrt{}$														2
Health & Safety Related Issues	Poor living conditions					√				$\sqrt{}$																$\sqrt{}$								3
He	Human injuries					$\sqrt{}$																												1
	Fatalities					V																												1
	Suicides cases					√																												1
	Lack of social security												$\sqrt{}$																					1
	Physical Fatigue																							$\sqrt{}$										1

Group	Workers' Issues	Yankov & Kleiner (2001)	Odeh & Battaineh (2002)	Crépon et al. (2003)	Koushki et al. (2005)	Ghaemi (2006)	Faridi & El-Sayegh (2006)	Sambasivan & Soon (2007)	Sui Pheng et al. (2008)	Le-Hoai et al. (2008)	Toor & Ogunlana (2008)	Enshassi et al. (2009)	Tabassi & Bakar (2009)	Hallowell (2010)	Soekiman et al. (2011)	Hamid et al. (2011)	Memon et al. (2011)	Chia (2011)	Ghoddousi & Hosseini (2012)	Sangole & Ranit (2015)	Pramanik & Chackrabarti (2013)	Memon (2013)	Rahman et al. (2013)	Ejaz et al. (2013)	Almannaee (2014)	Marzouk & El-Rasas (2014)	Hasan et al. (2014)	Islam et al. (2015)	Zidane et al. (2015)	Masood et al. (2015)	Assbeihat (2016)	Hallowell & Yugar-Arias (2016)	Aziz & Abdel-Hakam (2016)	Frequency
	High wages with low productivity			√																					$\sqrt{}$									2
	Low wages																																	2
	Wage discrimination																									$\sqrt{}$								1
%	Unpaid wages					V																				$\sqrt{}$								2
sne	Poverty																																	1
d Is	Delay in salary payment																									$\sqrt{}$								1
Related Issues	Undue deductions from workers' salaries																									\checkmark								1
Financial	No assurance of future contracts									$\sqrt{}$																								1
Fin	Debt incurred by workers during the recruitment process															√																		1
	Exploitation of workers by manpower supply agencies					√										$\sqrt{}$																		2
	High living cost															V																		1

Group	Workers' Issues	Yankov & Kleiner (2001)	Odeh & Battaineh (2002)	Crépon et al. (2003)	Koushki et al. (2005)	Ghaemi (2006)	Faridi & El-Sayegh (2006)	Sambasivan & Soon (2007)	Sui Pheng et al. (2008)	Le-Hoai et al. (2008)	Toor & Ogunlana (2008)	Enshassi et al. (2009)	Tabassi & Bakar (2009)	Hallowell (2010)	Soekiman et al. (2011)	Hamid et al. (2011)	Memon et al. (2011)	Chia (2011)	Ghoddousi & Hosseini (2012)	Sangole & Ranit (2015)	Pramanik & Chackrabarti (2013)	Memon (2013)	Rahman et al. (2013)	Ejaz et al. (2013)	Almannace (2014) Marzouk & El-Rasas (2014)	Hasan et al. (2014)	Islam et al. (2015)	Zidane et al. (2015)	Masood et al. (2015)	Assbeihat (2016)	Hallowell & Yugar-Arias (2016)	Aziz & Abdel-Hakam (2016)	Frequency
	Difficulties of renewing work permit															V																	1
Authority Related Issues	Slavery using sponsorship system					V																			√								2
Authority F	Difficulty of transferring sponsorship																								√								1
	Restrictive legislations																								√								1

Appendix C: Workers' issues in Saudi Arabia construction industry

Group	Sub-Gro	шр	Workers' Issues	Assaf & Al-Hejji (2006)	Al-Kharashi & Skitmore (2009)	Mahamid (2013)	Almannaee (2014)	Abdelaal et al. (2014)	Mahamid (2016)	Al-Emad & Nagapan (2015)	Alzara et al. (2016)	Al-Emad et al. (2016)	Andrieu et al. (2016)	Frequency
			Shortage of skilled labours	√	√	V		√	V	V	V	V		8
	a		Availability of site labours					$\sqrt{}$						1
	Skills Relate Issues	ed	Lack of experience					$\sqrt{}$						1
	issues		Low productivity level	√	√	V		$\sqrt{}$		√		√		6
			Re-works due to poor workmanship			√								1
	F.1. (*		Unqualified workforce	√				V		√		√	√	5
nes	Education Related Issu	ies	Ignorance and Illiteracy		√									1
Issi			Low education				$\sqrt{}$							1
elated			Misunderstanding among labours					$\sqrt{}$						1
Technical Related Issues	Communica & Motivation Related Issu	on	Lack of a financial motivation system (Premium)					V						1
Tec			Lack of competition between the labours					$\sqrt{}$						1
			Non-provision of proper transportation				V	V					√	3
	Project		Poor relationship between managers and labours			√								1
	Managemei Related Issu	nt 1es	Confiscation of workers' passports by employers				V							1
			Lack of annual vacation given to labor				$\sqrt{}$							1
Group	Sub- Group		Workers' Issues	Assaf & Al-Hejji (2006)	Al-Kharashi & Skitmore (2009)	Mahamid (2013)	Almannaee (2014)	Abdelaal et al. (2014)	Mahamid (2016)	Al-Emad & Nagapan (2015)	Alzara et al. (2016)	Al-Emad et al. (2016)	Andrieu et al. (2016)	Frequency
la se			onal conflicts among	√ √	√			V						3
Non-Technical Related Issues	Attitudes	labo		'	'									
rech ed I	Related Issues		oyalty enteeism of labours	√				√ √		√				3
n-1 elate	135463		ours' strikes	1				,		1				2
ŽŽ	Cultural		crimination based on	V	1			V						3

Related	nationality							
Issues	Perception of other culture						√	1
	Appreciation from the locals						√	1
	Exposure to climate Conditions						√	1
	Heat related illnesses		√					1
Health &	Long working hours for more than ten hours per day		V				V	2
Safety Related	Compulsory overtime work		V					1
Issues	Violations of safety laws			$\sqrt{}$				1
	Poor living conditions		√					2
	Human injuries							1
	Fatalities						√	1
	Excessive hazards		√	V				2
	High wages with low productivity		√				√	2
	Low wages							2
	Wage discrimination		$\sqrt{}$					1
	Unpaid wages		$\sqrt{}$					1
	Poverty		$\sqrt{}$					1
	Delay in salary payment		$\sqrt{}$					2
Financial Related Issues	Undue deductions from workers' salaries		V					1
issues	Debt incurred by workers during the recruitment process						V	1
	Exploitation of workers by manpower supply agencies		V					1
	Difficulty of transferring sponsorship		\checkmark				√	2
Authouite	Slavery using sponsorship system		√					1
Authority Related Issues	Lengthy recruiting procedures						√	1
155005	Restrictive legislations on freedom		√				√	2
	Improper implementation of labour laws						√	1

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